

Covid 19 Special Cancellation Terms

We look forward to the reopening of Loch Cottage to guests on July 15th but are conscious that potential guests may still be nervous about booking in case restrictions are re-imposed. We advise all guests to take travel insurance, but we have made the following changes to our booking terms and conditions to make things easier

- Our booking calendar is open from July 15th which is the provisional date just set by the Scottish Government for resumption of holiday cottages opening. We will keep this under constant review and amend if any new guidance appears

In the following circumstances we will refund all payments made on bookings through the cottage website, less any credit/debit card charges levied on us.

1. The Scottish Government decide that certain holiday accommodation has to close, and Loch Cottage is included in that category
2. The Scottish and/or English Governments impose travel restrictions that would prevent guests from travelling from their home to the cottage
3. If preferred, we are happy to move the booking to a later date rather than cancelling it. The price would be adjusted either way if the new booking dates fall into a different pricing period

In addition to our normal stringent cleaning procedures, we will be rigorously adhering to all protocols set out by the Association of Scottish Self Caterers. Our professional cleaners have taken the ASSC course on the new protocols, as has the cottage owner Helen. The key elements of the protocols, the extra steps we are taking, and our risk assessment survey are all contained in separate documents available for download on the website

With the national park on the doorstep, you can 'self isolate' while still enjoying the outdoors. The cottage is well separated from neighbours with its own driveway so it is easy to stay well clear of other people. When you are not out and about you can settle into the cottage with high speed internet, and a smart TV with Netflix and Amazon Prime apps to while away the time with films and series. Tesco and Sainsburys will deliver to the door, although due to high demand it will be best to organise this prior to travelling